



# Provider Check Tracer Request Form

Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Fax to 714-908-7667**

Attn: Claims Department

**Requestor information** *(person requesting the information)*

Requestor name: \_\_\_\_\_

Requestor address: \_\_\_\_\_

City State ZIP: \_\_\_\_\_

Requestor phone Requestor fax: \_\_\_\_\_

Requestor e-mail address: \_\_\_\_\_

**Provider information**

Provider name NPI #:

Practice or facility name: \_\_\_\_\_

Provider address: \_\_\_\_\_

City State ZIP: \_\_\_\_\_

Provider phone Provider fax: \_\_\_\_\_

Taxpayer name Tax ID #

**Check information** *If known; or to request, please call customer service at (866) 688-9021*

Check number: \_\_\_\_\_ Check amount: \_\_\_\_\_ Check date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Reason for tracer** *Please check appropriate box below and separately attach any supporting documentation.*

Did not receive check

Bank rejected check

Other *Please specify.* \_\_\_\_\_

**For Astiva Health Internal use only**

Check cashed *(copy of front and back of check attached)*

Check sent to \_\_\_\_\_

Stop payment issued on \_\_\_\_ / \_\_\_\_ / \_\_\_\_ New check # \_\_\_\_\_

Approval signature \_\_\_\_\_

Request completed on \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Please allow 30 business days for processing.**