

Disenrollment from Astiva Health

Ending your membership in Astiva Health may be voluntary (your own choice) or involuntary (not your own choice):

- You might leave our plan because you have decided that you want to leave. There are only certain times during the year, or certain situations, when you may voluntarily end your membership in the plan. Please review Chapter 10 of your Evidence of Coverage (EOC) to view disenrollment periods and situations.
- The process for voluntarily ending your membership varies depending on what type of new coverage you are choosing.
- There are also limited situations where you do not choose to leave, but we are required to end your membership.

If you are leaving our plan, you must continue to get your medical care through our plan until your membership ends.

For more information on ending your membership, please refer to your Evidence of Coverage (EOC) Document.